CORPORATE PROFILE 2026

(1466974-M)

VOLTERA (M) SDN. BHD.

UNCOMPROMISED SAFETY. UNMATCHED SERVICE.

+604-611 6897 info@voltera.my www.voltera.my

ABOUT US

VOLTERA (M) SDN. BHD. is a premier security company committed to redefining safety and security standards in Malaysia. Our mission is to enhance the quality of service we provide by focusing on building strong, lasting relationships with our clients. We understand that effective security is not just about protection; it's about trust, communication, and responsiveness.

With years of experience in the industry, we are dedicated to elevating the security landscape by integrating innovative solutions and best practices. Our approach prioritizes feedback from our clients, ensuring that we adapt and evolve our services to meet their specific needs. By fostering open lines of communication, we create a collaborative environment where client concerns are addressed promptly and effectively.

We are not just another security service provider; we are pioneers in the industry, dedicated to revolutionizing the way security services are delivered. Our vision is to create a safer environment for everyone, where high standards of safety and exceptional service are the norm. With UNCOMPROMISED SAFETY AND UNMATCHED SERVICE at the forefront of our operations, VOLTERA (M) SDN. BHD. is poised to set new benchmarks in the security service industry.

COMPANY INFORMATION

COMPANY NAME	Voltera (M) Sdn. Bhd.
REGISTRATION NO.	1466974-M
HQ ADDRESS	102-A, 1st floor Taman Tunas Muda, Jalan Dato Ismail Hashim, Sg. Ara 11900, Bayan Lepas, Pulau Pinang.
CONTACT NO	+6046116897 / 0124481484
EMAIL	info@voltera.my
WEBSITE	www.voltera.my
COMPANY SECRETARY	Analytix Consultancy & Solutions
SECRETARY ADDRESS	3204 1st Floor, Jalan Bukit Minyak, Taman Permai Jaya, 14000, Bukit Mertajam. Pulau Pinang.
BOARD OF DIRECTORS	1) ADAM SHAH BIN RAJA MOHAMED 2) NORHAZRENA BINTI A'ALAWI 3) SAC (RTD) NORHASNI BIN HASSAN
COMPANY STATUS	BUMIPUTERA
PAID UP CAPITAL	1,000,000.00
AUTHORIZED CAPITAL	1,000,000.00
INSURANCE COVERAGE	PUBLIC LIABILITY / RM 1,000,000.00 ERROR & OMMISION / RM 500,000.00 PROFESSIONAL INDEMNITY / RM 500,000.00

BOARD OF DIRECTORS

SAC (RTD) NORHASNI BIN HASSAN

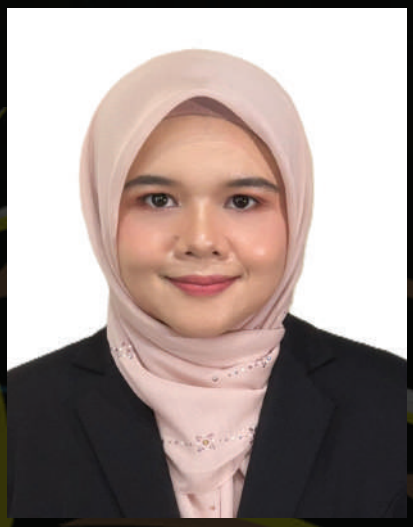
CHAIRMAN

SAC (RTD) Norhasni brings over two decades of specialized experience from the Special Branch at Bukit Aman to VOLTERA (M) SDN. BHD. His expertise in investigation and crime scene management is a significant asset. Previously, he held the position of Assistant Director of E1C within the Special Branch at PDRM headquarters. With strong connections at PDRM and extensive knowledge in his field, SAC Norhasni is instrumental in empowering VOLTERA (M) SDN. BHD. to become a leading provider of security service.

NORHAZRENA BINTI A'ALAWI

EXECUTIVE DIRECTOR

Puan Norhazrena is the primary individual responsible for managing the finances of VOLTERA (M) SDN. BHD. She possesses extensive experience in overseeing accounts for security companies and is dedicated to ensuring the welfare of security personnel. Her focus on the administration of company policies strengthens the team's overall effectiveness. With her expertise and commitment to VOLTERA (M) SDN. BHD. success, Puan Norhazrena ensures that the administration aligns with high-quality company standards.



LOREM IPSUM

BOARD OF DIRECTORS

ADAM SHAH BIN RAJA MOHAMED

MANAGING DIRECTOR

Adam Shah began his career in the security industry as a security guard in 2012, gaining extensive experience that shapes his comprehensive approach to security services. Providing top-notch security has always been his ambition, and he is committed to the welfare of security personnel while maintaining a keen understanding of client needs.

Now serving as the Director of VOLTERA (M) SDN. BHD., Adam has realized his longstanding goal of leading in the security industry. Under his strategic leadership, VOLTERA (M) SDN. BHD. is dedicated to establishing the company to a brand of quality while upholding the company motto of "UNCOMPROMISED SAFETY AND UNMATCHED SERVICE". Adam is particularly well-versed in the Responsible Business Alliance (RBA), which enables the company to cater to high-profile clients and also meet the security demands of both residential and government sectors.

His exceptional proficiency in developing and nurturing both management and operational teams significantly enhances the capabilities of VOLTERA (M) SDN. BHD. This expertise not only empowers the organization to deliver outstanding services but also ensures that these services consistently surpass client expectations. By fostering a culture of excellence and continuous improvement, he plays a pivotal role in solidifying the company's reputation as a leader in the security industry. Through strategic team development, he cultivates a workforce that is not only skilled but also highly motivated, fostering a collaborative environment where innovative solutions thrive.

VOLTERA MANAGEMENT POLICY

VOLTERA (M) SDN. BHD. prides itself on implementing a comprehensive management system that ensures the highest standards of professionalism, customer satisfaction, and employee well-being. The following are key components of our management system:

1. STRICT POLICY: Our security personnel are required to fully understand and consistently adhere to the company's policies, which are established by the management team. These policies govern various aspects of our operations, including conduct, ethics, and procedures, to maintain a high level of consistency and professionalism.

2. CUSTOMER FEEDBACK: We place great importance on gathering feedback from our clients to continuously improve our services. Our operation team conducts regular visits to clients and actively seeks their input, allowing us to address any concerns, make necessary adjustments, and enhance client satisfaction.

3. TRAINING AND MONITORING: To ensure consistent performance and professional development, our security personnel are regularly monitored by our operation executives. Additionally, training sessions are conducted as needed or at least once every three months to ensure that our personnel are equipped with the necessary skills, knowledge, and updated security practices.

4. PAYROLL AND CARE: We understand the significance of timely and accurate payroll management. Our security personnel & management teams are paid their salaries promptly and in accordance with agreed terms, minimizing any potential disputes and maintaining a positive company reputation.

5. HUMANE TREATMENT: At VOLTERA (M) SDN. BHD., we foster a work environment that upholds humane treatment for all employees and staff members. We believe in promoting a culture of respect, inclusivity, and support. This includes providing fair working conditions, opportunities for growth, and open lines of communication to address any concerns or issues.

6. POLITE AND COURTEOUS: Our security personnel are trained to exhibit politeness and courtesy in all interactions with clients and stakeholders. We place great importance on effective communication, following client instructions diligently, and offering suggestions to improve the security of the premises.

By implementing this comprehensive management system, VOLTERA (M) SDN. BHD. ensures the highest level of service quality, customer satisfaction, and employee well-being. We continuously strive to exceed expectations, foster a positive work environment, and provide reliable and professional security services to our valued clients.